

29/120
29/12109-030-0
2020-12-A

Telecommunications Carriers			
AUTHORIZED UTILITY REPRESENTATIVE FORM			
CERTIFICATED COMPANY INFORMATION			
Company Name: Alliance Global Networks, LLC			
DBA/FKA:		Telephone # 203-221-8700	
Mailing Address: 107 W Michigan Ave, 4th Floor			
City: Kalamazoo		State: MI	ZIP Code: 49007
ILEC	IXCX	CLEC	Wireless ETC
REGISTERED AGENT INFORMATION			
Registered Agent: B Allston Moore Jr.			
Mailing Address: 5 Exchange Street			
City: Charleston		State: SC	ZIP Code: 49401

As required by Commission rules and regulations
Print or type company contact person and contact information for the areas listed below:

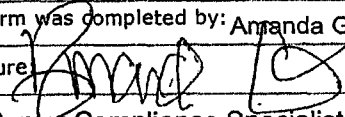
UTILITY REPRESENTATIVE INFORMATION			
General Manager			
Name: Mary O'Keeffe			
Address: 1221 Post Road East			
City: Westport		State: CT	ZIP Code: 06880
Phone: 203-221-8700	Email: mok@alliancegrp.com		Fax: 203-221-8705
Emergency Contact – Non Office Hours			
Name:			
Phone:	Email:		Fax:
Customer Relations/Complaints Rep			
Name: Mary O'Keeffe			
Address: 1221 Post Road East			
City: Westport		State: CT	ZIP Code: 06880
Phone: 203-221-8700	Email: mok@alliancegrp.com		Fax: 203-221-8705
Complaints Rep for Complaint Escalation			
Name: Mary O'Keeffe			
Address: 1221 Post Road East			
City: Westport		State: CT	ZIP Code: 06880
Phone: 203-221-8700	Email: mok@alliancegrp.com		Fax: 203-221-8705
Customer Toll Free Contact Number:			
Engineering Operations			
Name:			
Address:			
City:		State:	ZIP Code:
Phone:	Email:		Fax:
Test and Repair			
Name:			
Address:			
City:		State:	ZIP Code:
Phone:	Email:		Fax:

RECEIVED

MAR 20 2020

PSC SC
MAIL / DMS

UTILITY REPRESENTATIVE INFORMATION			
Regulatory Officer			
Name & Title: Mary O'Keeffe			
Address: 1221 Post Road East			
City: Westport	State: CT	ZIP Code: 06880	
Phone: 203-221-8700	Email: mok@alliancegrp.com	Fax: 203-221-8705	
Annual Report Form Mailings			
Name & Title: Amanda Gucich, Senior Compliance Specialist			
Address: 107 W Michigan Ave, 4th Floor			
City: Kalamazoo	State: MI	ZIP Code: 49007	
Phone: 269-381-8888	Email: contact@nationwideregulatorycompliance.com	Fax: 269-381-4855	
Dual Party Invoice Mailings			
Name & Title: Amanda Gucich, Senior Compliance Specialist			
Address: 107 W Michigan Ave, 4th Floor			
City: Kalamazoo	State: MI	ZIP Code: 49007	
Phone: 269-381-888	Email: contact@nationwideregulatorycompliance.com	Fax: 269-381-4855	
Universal Service Fund Mailings			
Name & Title: Amanda Gucich, Senior Compliance Specialist			
Address: 107 W Michigan Ave, 4th Floor			
City: Kalamazoo	State: MI	ZIP Code: 49007	
Phone: 269-381-8888	Email: contact@nationwideregulatorycompliance.com	Fax: 269-381-4855	
Gross Receipts Mailings			
Name & Title: Amanda Gucich, Senior Compliance Specialist			
Address: 107 W Michigan Ave, 4th Floor			
City: Kalamazoo	State: MI	ZIP Code: 49007	
Phone: 269-381-8888	Email: contact@nationwideregulatorycompliance.com	Fax: 269-381-4855	
Lifeline Contact			
Name & Title: n/a			
Address:			
City:	State:	ZIP Code:	
Phone:	Email:	Fax:	

FORM PREPARER INFORMATION	
This form was completed by: Amanda Gucich	
Signature: 	
Title: Senior Compliance Specialist	Date: 03/16/20

RETURN COMPLETED FORM TO: Public Service Commission of SC
Docketing Department
101 Executive Center Drive, Suite 100
Columbia, SC 29210

AND Office of Regulatory Staff
Attn: Karl Munn
1401 Main Street, Suite 800
Columbia, SC 29201